

27400 NW St. Helens Road Portland, Oregon 97231 503-543-3223 www.meansnursery.com

## **Garden Stock Warranty Policy**

Means Nursery, Inc. extends a one year warranty and will issue a store credit for any plant (see exclusions) that has been properly planted, watered and cared for, but has failed to live.

For replacement plant or store credit, a customer must:

- > Bring back the dead plant, and
- > Present their original receipt

We are sorry, but no replacements or store credits will be issued without a sales receipt. Means Nursery, Inc. will replace a plant only once. Replacement plants have no warranty. Credits are based on the original purchase price. Refunds cannot be given in cash or check.

## Remember, plants are living things that require water and care!

Customer neglect will render this warranty null and void. EXCLUSIONS:

- Bedding plants (annuals & vegetables)
- Perennials to include: grasses, ground covers, roses, bulbs and water garden plants.
- House plants
- Christmas trees and greens
- Cemetery plantings
- Plants left in pots or containers
- Hanging Baskets
- Outlet or discounted items or Parking lot sales
- Plants not properly cared for which includes lack of watering
- No guarantees against acts of nature or vandalism